

TITLE VI NOTICE TO THE PUBLIC

Mountain Empire Transit (MET) posts the following notice to the public on its website at www.MEOC.org/transportationmeoc.htm and in its office located at 1501 3rd Avenue E, Big Stone Gap, VA 24219 in the following locations: lobby and all conference rooms.

MET gives public notice of its policy to assure full compliance with Title VI of the Civil Rights Act of 1964 and all related statutes.

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. Title VI provides that “no person in the United States shall, on the basis of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal Financial Assistance” (42 U.S.C. Section 200d).

MET is committed to ensuring that no person is excluded from participation in, or denied the benefits of, or has been otherwise subjected to discrimination under any program or activity for which MET provides assistance. If you feel you are being denied participation in or being denied the benefits of any service for which MET provides assistance based upon race, color, national origin or limited English proficiency you have the right to file a formal complaint.

If a complaint addresses a particular subcontracted service provider, if any, the complaint should be lodged with that provider. If against MET, then lodge directly with MET. A complaint must be submitted within 180 days of the alleged discriminatory act.

Complaints may also be filed with the US Federal Transit Administration (FTA). If a complaint addresses MET, you may file the complaint through email at TitleVI_ADA@meoc.org, by phone, or in writing. For complainants who may be unable to file a written complaint, verbal information will be accepted by MET at 888-877-6748 as well as by the individual service providers.

To submit a formal complaint or to request additional information on Title VI obligations for MET, please contact MET as noted below:

Title VI Manager
MET
1501 3rd Ave E.
Big Stone Gap, VA 24219
276.523.7433